

2015 ANNUAL DRINKING WATER QUALITY REPORT



Sharyland
WATER SUPPLY
CORPORATION
Service • Community • Integrity

(CONSUMER CONFIDENCE REPORT)
FOR THE PERIOD OF JANUARY 1 TO DECEMBER 31, 2015

www.sharylandwater.com • PHONE (956) 585-6081

P.O. BOX 1868, MISSION, TX 78573-0031

This report is intended to provide you with important information about your drinking water and the efforts made by Sharyland Water Supply Corporation to provide safe drinking water.

PUBLIC PARTICIPATION OPPORTUNITIES

For more information regarding this report please call Mrs. Sanchez during normal business hours (8:30 AM to 4:30 PM) Monday through Friday at (956) 585-6081 and she will be happy to explain the report and answer your questions. Written comments may be sent to Sharyland Water Supply Corporation, P.O. Box 1868, Mission, Texas 78573. Our office is located at Shary Road and 5 Mile Line, or 4210 East Main Ave., Alton, Texas. The Board of Directors meets every third Thursday at 6:30 P.M., in the offices of the Corporation.

EN ESPAÑOL

Este informe contiene información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al teléfono (956) 585-6081 (telephone number for assistance in Spanish).

SPECIAL NOTICE

YOU MAY BE MORE VULNERABLE THAN THE GENERAL POPULATION TO CERTAIN MICROBIAL CONTAMINANTS, SUCH AS *CRYPTOSPORIDIUM*, IN DRINKING WATER. INFANTS, SOME ELDERLY OR IMMUNOCOMPROMISED PERSONS SUCH AS THOSE UNDERGOING CHEMOTHERAPY FOR CANCER; PERSONS WHO HAVE UNDERGONE ORGAN TRANSPLANTS; THOSE WHO ARE UNDERGOING TREATMENT WITH STEROIDS; AND PEOPLE WITH HIV/AIDS OR OTHER IMMUNE SYSTEM DISORDERS, CAN BE PARTICULARLY AT RISK FROM INFECTIONS. YOU SHOULD SEEK ADVICE ABOUT DRINKING WATER FROM YOUR PHYSICIAN OR HEALTH CARE PROVIDERS. ADDITIONAL GUIDELINES ON APPROPRIATE MEANS TO LESSEN THE RISK OF INFECTION BY *CRYPTOSPORIDIUM* ARE AVAILABLE FROM THE SAFE DRINKING WATER HOTLINE (800-426-4791).

HEALTH INFORMATION ABOUT LEAD

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Sharyland Water Supply Corporation is responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (800-426-4791) or at <http://www.epa.gov/safewater/lead>.

ALL DRINKING WATER MAY CONTAIN CONTAMINANTS

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800-426-4791).

SOURCES OF DRINKING WATER

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include: - Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife. - Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming. - Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses. - Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems. - Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities. Contaminants may be found in drinking water that may cause taste, odor or color problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor or color of drinking water, please contact our business office at (956) 585-6081.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

WHERE DO WE GET OUR DRINKING WATER?

We get our water from the Rio Grande River, a SURFACE water source. From there it comes through the irrigation canal systems and is collected at our reservoirs until it is sent through the purification process. Water Treatment Plant No.1 is located at 3907 E. Main Ave., Alton, Texas and receives raw water via a canal system owned by United Irrigation District. Water Treatment Plant No. 2 is located at 12200 N. Ware Rd., McAllen, Texas, and receives raw water via a canal system owned by Hidalgo County Irrigation District #1. Water Treatment Plant No. 3 is located at 1310 W. St. Jude Ave., Alton, Texas, and receives raw water via a canal system owned by United Irrigation District.

SOURCE WATER ASSESSMENTS

The TCEQ completed an assessment of your source water and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system are based on this susceptibility and previous sample data. Any detections of these contaminants may be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact Mr. Jose A. Villescas at (956) 585-6081 during normal business hours (8:30 to 4:30) Monday through Friday or refer to the Source Water Assessment Viewer available at the following URL: <http://www.tceq.texas.gov/gis/swaview>. Further details about sources and source water assessments are available in Drinking Water Watch at the following URL: <http://dww2.tceq.texas.gov/DWW/>.

SECONDARY CONSTITUENTS

Many constituents (such as calcium, sodium or iron) which are often found in drinking water, can cause taste, color and odor problems. The taste and odor constituents are called secondary constituents and are regulated by the State of Texas, not the EPA. These constituents are not causes for health concern. Therefore, secondaries are not required to be reported in this document but they may greatly affect the appearance and taste of your water.

DEFINITIONS

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MFL: million fibers per liter (a measure of asbestos)

na: not applicable

NTU: nephelometric turbidity units (a measure of turbidity)

pCi/L: picocuries per liter (a measure of radioactivity)

ppb: parts per billion or micrograms per liter ($\mu\text{g/L}$) - or one ounce in 7,350,000 gallons of water

ppm: parts per million, or milligrams per liter (mg/L) - or one ounce in 7,350 gallons of water

ppt: parts per trillion, or nanograms per liter (ng/L)

ppq: parts per quadrillion, or picograms per liter (pg/L)

2015 REGULATED CONTAMINANTS DETECTED

Disinfectant Residual Reporting

| Disinfectant | Year | Average Level | Minimum Level | Maximum Level | MRDL | MRDLG | Unit of Measure | Source of Chemical |
|--------------|------|---------------|---------------|---------------|------|-------|-----------------|--|
| Chloramines | 2015 | 3.0 | 2.1 | 3.5 | 4.0 | <4.0 | ppm | Water additive used to control microbes. |

Coliform Bacteria

| Maximum Contaminant Level Goal | Total Coliform Maximum Contaminant Level | Highest No. of Positive | Fecal Coliform or E. Coli Maximum Contaminant Level | Total No. of Positive E. Coli or Fecal Coliform Samples | Violation | Likely Source of Contamination |
|--------------------------------|--|-------------------------|--|---|-----------|---------------------------------------|
| 0 | 5% of monthly samples are positive | 3.1 | Fecal Coliform or E. Coli MCL: A routine sample and a repeat sample are total coliform positive, and one is also fecal coliform or E. coli positive. | 1 | Y | Naturally present in the environment. |

Lead and Copper Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper

| Lead and Copper | Date Sampled | MCLG | Action Level (AL) | 90th Percentile | # Sites Over AL | Units | Violation | Likely Source of Contamination |
|-----------------|--------------|------|-------------------|-----------------|-----------------|-------|-----------|---|
| Copper | 8/20/2013 | 1.3 | 1.3 | 0.105 | 0 | ppm | N | Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems. |
| Lead | 8/20/2013 | 0 | 15 | <.001 | 0 | ppb | N | Corrosion of household plumbing systems; Erosion of natural deposits. |

Regulated Contaminants

| Disinfectants and Disinfection By-Products | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG | MCL | Units | Violation | Likely Source of Contamination |
|--|-----------------|------------------------|--------------------------|-----------------------|-----|-------|-----------|--|
| Chlorite | 2015 | 0.67 | 0 - 0.67 | 0.8 | 1 | ppm | N | By-product of drinking water disinfection. |
| Haloacetic Acids (HAA5)* | 2015 | 14 | 7.8 - 23 | No goal for the total | 60 | ppb | N | By-product of drinking water disinfection. |
| Total Trihalomethanes (TTHMs) | 2015 | 25 | 9.1 - 50.4 | No goal for the total | 80 | ppb | N | By-product of drinking water disinfection. |

Not all sample results may have been used for calculating the Highest Level Detected because some results may be part of an evaluation to determine where compliance sampling should occur in the future.

| Inorganic Contaminants | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG | MCL | Units | Violation | Likely Source of Contamination |
|------------------------|-----------------|------------------------|--------------------------|------|-----|-------|-----------|---|
| Arsenic | 2015 | 3 | 2.9 - 3.1 | 0 | 10 | ppb | N | Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes. |
| Barium | 2015 | 0.115 | 0.0986 - 0.115 | 2 | 2 | ppm | N | Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits. |
| Cyanide | 2015 | 60 | 60 - 60 | 200 | 200 | ppb | N | Discharge from plastic and fertilizer factories; Discharge from steel/metal factories. |

| | | | | | | | | |
|---------------------------------------|-------------|------------|--------------------|-----------|------------|------------|----------|--|
| Flouride | 2015 | 0.4 | 0.44 - 0.44 | 4 | 4.0 | ppm | N | Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories. |
| Nitrate [measured as Nitrogen] | 2015 | 1 | 0.1 - 1.08 | 10 | 10 | ppm | N | Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits. |

Nitrate Advisory - Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant you should seek advice from your health care provider.

| | | | | | | | | |
|-----------------|-------------|-----------|------------------|-----------|-----------|------------|----------|---|
| Selenium | 2015 | 10 | 4.2 - 6.7 | 50 | 50 | ppb | N | Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines. |
|-----------------|-------------|-----------|------------------|-----------|-----------|------------|----------|---|

| Radioactive Contaminants | Collection Date | Highest Level Detected | Range of Levels Detected | MCLG | MCL | Units | Violation | Likely Source of Contamination |
|---------------------------------|------------------------|-------------------------------|---------------------------------|-------------|------------|---------------|------------------|---|
| Beta/photon emitters | 02/22/011 | 4.8 | 0 - 4.8 | 0 | 50 | pCi/L* | N | Decay of natural and man-made deposits. |

* EPA considers 50 pCi/L to be the level of concern for beta particles.

| | | | | | | | | |
|--------------------------------|-------------------|----------|--------------|----------|----------|--------------|----------|------------------------------|
| Combined Radium 226/228 | 02/22/2011 | 1 | 1 - 1 | 0 | 5 | pCi/L | N | Erosion of natural deposits. |
|--------------------------------|-------------------|----------|--------------|----------|----------|--------------|----------|------------------------------|

Turbidity

| | Limit (Treatment Technique) | Level Detected | Violation | Likely Source of Contamination |
|---------------------------------------|------------------------------------|-----------------------|------------------|---------------------------------------|
| Highest single measurement | 1 NTU | 0.3 NTU | N | Soil runoff. |
| Lowest monthly % meeting limit | 0.3 NTU | 100% | N | Soil runoff. |

Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration.

Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

Secondary and Other Constituents Not Regulated (No associated adverse health effects)

| Constituent | Year | Average Level | Minimum Level | Maximum Level | Maximum Contaminant Level Allowed | Unit of Measure | Source of Constituent |
|-------------------------------------|-------------|----------------------|----------------------|----------------------|--|------------------------|--|
| Hardness as Ca/Mg | 2015 | 425 | 334 | 517 | NA | ppm | Naturally occurring calcium and magnesium. |
| Total Alkalinity as CaCO3 | 2015 | 115 | 87 | 143 | NA | ppm | Natural occurring soluble mineral salts. |
| Total Dissolved Solids (TDS) | 2015 | 899 | 734 | 987 | 1000 | ppm | Total dissolved mineral constituents in water. |
| pH | 2015 | 7.4 | 7.1 | 7.8 | >7.0 | units | Measure of corrosivity of water. |

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted.

Water Loss

In the water loss audit submitted to the Texas Water Development Board for the time period of January to December 2015, our system lost an estimated **56,906,765** gallons (**4.65%**) of water. If you have any questions about the water loss audit please call Mr. Jose A. Villescas during normal business hours (8:30 AM to 4:30 PM) Monday through Friday at (956) 585-6081.

Violations Table

| Total Coliform | | | |
|---|-----------------|---------------|---|
| Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems. | | | |
| Violation Type | Violation Begin | Violation End | Violation Explanation |
| MCL (TCR), ACUTE | 04/01/2015 | 04/30/2015 | Fecal coliform or E. coli bacteria were found in our drinking water during the period indicated in violation of a standard. |

TX1080033

5

2015 Annual Drinking Water Quality Report

MEASUREMENT TRIVIA



One ppm (parts per million or milligrams per liter (mg/L)) is equivalent to one ounce in 7,350 gallons or 1 penny out of \$10,000 or 1 minute out of 2 years or 1 inch out of 16 miles.

One ppb (parts per billion or micrograms per liter (µg/L)) is equivalent to one ounce in 7,350,000 gallons or 1 penny out of \$10,000,000 or 1 second out of 32 years.



Hurricane Season is Here!

Don't Wait.
Take Action Now.

24 HOUR PHONE (956) 585-6081

**FOR MORE INFORMATION
ON HURRICANE
PREPAREDNESS PLEASE
VISIT OUR WEBSITE AT
www.sharylandwater.com**

Share your Memories with Sharyland WSC

We Would Really Love Your Photos and Stories From the 60's to Now!

WE'RE TURNING "50" SOON!

As we gear up for the celebration, we are creating a
50 Year Memory Book.

Please send us your favorite photos and stories about family,
friends, and life in the Valley back in the 60's, 70's, 80's and 90's.

**WE WOULD REALLY LOVE PHOTOS AND STORIES ABOUT COUNTRY
LIVING AND RECEIVING DRINKING WATER FOR THE FIRST TIME.**

Go to www.sharylandwater.com
for more information



Sharyland
WATER SUPPLY
CORPORATION

Service • Community • Integrity

www.sharylandwater.com